Requirements in Conflict Player vs. Designer vs. Cheater

David Callele Eric Neufeld Kevin Schneider {callele, eric, kas}@cs.usask.ca

Stakeholder Diversity

Producers

- Designer, Developer, Publisher, Distributor, Vendor
- Financier, Marketer, Media, After-market Suppliers, Regulator, Society
- Consumers
 - Game players
 - Player vs. Game (PvG)
 - Player vs. Player (PvP)

Producer Requirements

- Game Design and Implementation
 - Gameplay (emotional) experience
 - Financial success
- Security
 - Artistic vision
 - IP protection
 - Integrity of gameplay experience

3

Positive player experience

Consumer Requirements

- Emotional experience (fun, escape, accomplishment)
- Value for my money
- Some control over the gameplay experience
 - Give me at least some choices!
- Self-validation

The Problem

- No game is perfectly designed
- Player feels betrayed
 - Puzzles too hard / easy
 - Gameplay is repetitive / boring / takes too long
 - Can't play just the fun parts
 - Can't fix the bad parts

Conflict: Who has Control?

Constructive stakeholders

- Work to improve a (flawed) experience
- Destructive stakeholders
 - Work to interfere with the gameplay experience
 - Cheat: the game, other players
 - Destructive infrastructure attacks
 - Disruptive gameplay (a.k.a. griefing)
- Security threats anticipated by a priori security requirements

The Proposal

- Use in-game justice systems as a metaphor for just-in-time requirements negotiation
- Gameplay requirements ↔ Laws
- Justice systems
 - Authority
 - Penalty
 - Enforcement
 - Recidivism

David Callele et al., RE2008

Prior Experience

- Administrative Control
 Developer acts as judiciary
 - Developer acts as judiciary
- Player Control
 - Usually, with assistance of developer
 - A Tale In The Desert
- Player Classing
 - Players for virtual world (PvG)
 - Players for combat (PvP)

Discussion

- Dynamic RE techniques for
 - Eliciting and capturing requirements
 - Translating requirements into laws
 - Translating laws into gameplay
- A priori vs Runtime requirements
 - Is it possible?
 - Can we handle the repercussions?
 - Is it worth it?

Extension to Other Areas

- Is the concept applicable to other areas?
 - In what manner?
 - Are specific techniques applicable?

Conclusions

- Realtime requirements negotiation could be implemented via in-game justice systems
- Transition from concept to implementation is difficult
- Extensibility to other domains is still an open question